

Our Commitment to Ethical & Professional Conduct in Management Consulting

The signatories of this commitment agree to uphold the following ethical and professional conduct to best serve their clients' interests and raise standards across the management consulting industry.

Efficiency

Signatories shall at-all-times act efficiently in the delivery of services by optimising personal, client & other resources to complete the work.

Sustainability

Signatories shall at-all-times consider and recommend sustainable solutions for its clients.

Responsibility

Signatories shall take responsibility to represent the interests of the management consultancy industry and the wider community. Signatories will endeavour to 'give back' to the community through social responsibility schemes.

Legal & Regulatory Compliance

Signatories shall maintain awareness of and comply with all laws, regulations or contractual requirements arising from the operation of their consultancy and the specific consultancy engagement/project.

This will include requirements placed on them in all the territories where they provide services or where their clients may reside.

Signatories will not cause any person or person to contravene any applicable law, regulation or contractual requirement during an assignment/project.

Public Confidence

Signatories shall always act in a way to maintain and improve the public's confidence in the industry by conducting all their activities in a manner that fosters confidence in the profession.

Respect for the Profession

Signatories shall exhibit conduct that reflects honourably upon and enhances the standing of the profession throughout the community.

Integrity & Professionalism

Signatories shall maintain integrity and professionalism at-all-times by:

- respecting the rights of other professionals in the industry,
- not using proprietary information or methodologies without permission,
- act fairly and reasonably to all interested parties during all assignments/projects.

Signatories shall maintain formal **conflict-of-interest** and **disciplinary processes** to uphold this code of conduct.

Breaches & Complaints

Signatories shall maintain a formal complaints process to address the concerns of interested parties.